

PERSONAL INFORMATION

Nelly Maublanc



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💬 Skypenellymaublanc

SexFemale | Date of birth 29/05/1978 | Nationality French

RELEVANT FRAMEWORK EXPERTISE

Senior policy expert with 15-years' experience in the field of water and environment

WORK EXPERIENCE

01/04/2014–Present

**Senior Consultant in water strategy/policy
Self-Employed (UK, then France)**

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Conduct assignments in the field of policy evaluation and design.

- Evaluation of the Adour-Garonne Water Agency's policy for reducing industrial water pollution.
- Desktop research and deliberative workshop to prepare the response to the consultation of the Expert Commission on the future of water charging in Ireland, for *SWAN (the Sustainable Water Network, network of Ireland's leading environmental organisations)*
- Support to the Customer Forum for Water in charge of negotiating Scottish Water's 2015-21 regulatory contract (3.5 bn of investments), including an evaluation of the engagement process and recommendations for evolution of the governance arrangements in the next regulatory cycle, for the *Water Industry Commission for Scotland (economic regulator)*.

01/02/2012–31/03/2014

**Head of Water and Regulation
Consumer Focus Scotland (Glasgow, Scotland)**

Led the Water Policy team towards better understanding, representing and promoting the interests of consumer and citizens in respect to water.

- Design, delivery and dissemination of research into water debt and affordability, water charging policies and water retail competition.
- Advocacy for policy changes in the water sector through participation in key governance processes, and senior stakeholder's forums, direct engagement with industry representatives (monopoly provider, regulators, Government) and response to consultations.

1/11/2010–31/01/2012

**Senior Water Policy consultant
Artelia Water & Environment (Grenoble, France)**

Delivered complex policy development assignments in the field of water and the environment, involving the design and implementation of stakeholders' dialogues.

- Development of a long term regional strategy for water resources management addressing the rising challenges resulting from climate change and increasing water needs across sectors (domestic, irrigation, energy), for the *Regional Council of Provence-Alpes-Côte d'Azur*
- Formulation of strategic orientations to integrate climate change into the coastal land acquisition and management policy for the *French Agency for Coastline Protection*

- 03/2007–04/2009 **Environmental specialist**
Hatfield Consultants (Vancouver, Canada)
 Conducted environmental policy studies and provided environmental expertise of high-profile infrastructure projects.
- Production of a Framework document to support the development of remote sensing in the water sector *for the Canadian Space Agency*
 - Development of a decision-making tool to prioritise risk management measures for contaminated sites in South-East Asia *for the World Bank*
 - Environmental due diligence of the Highway 1 upgrade project (approx. CAN\$1.5 billion), *for the DBFO Consortium Connect BC.*
- 01/09/2002–30/08/2006 **Water consultant**
G2C environment, (Aix en Provence, France)
 Support to water resources management policies and programs in the context of the European Water Framework Directive implementation
- Development of a multi-criteria analysis methodology to identify rivers' potential for small hydro production and reconcile the objectives of renewable energy development and water resources protection, *for the French Environment and Energy Management Agency*
 - Design of a quality improvement plan for the river Ardèche, including an assessment of the river quality using the "good ecological status" criteria defined in the European Water Framework Directive *for the Ardeche Water Management Authority*
 - Development of a management plan for the Galion watershed, including recommendations of actions to settle competing water uses issues and encourage sustainable use of resources *for the Water Office in Martinique*

EDUCATION AND TRAINING

- 2015 **Certificate in Strategy and Foresight**
Conservatoire National des Arts et Métiers (France)
- 1999–2003 **Master in International Political Economy**
Pierre Mendès -France University, Grenoble (France)
Thesis: What governance responses to the global water crisis?
- 1999–2003 **Double degree in Engineering / Environment & Regional Planning**
Ecole Centrale de Lyon (France) / Politecnico di Torino (Italy)
Thesis: The Water Sector in Italy

Other trainings

- Moderating Focus Groups (2014, NatCen)
- Strategic thinking (2014, GovKnow)
- Policy Making (2013, Public Policy College)
- Environmental economics (2007, CNED)

Mother tongue(s) French

Other language(s)	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C2	C2	C2
Italian	C1	C1	C1	C1	B2
German	A1	A1	A1	A1	A1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
Common European Framework of Reference for Languages

- Communication skills
- Excellent communication skills gained through work experience with a very diverse array of stakeholders and professionals.
 - Ability to draft clear and concise documents, deliver high impact presentations and facilitate productive workshops to maximise buy-in into key messages from diverse audiences.

- Organisational / managerial skills
- Demonstrated ability to plan and manage complex projects involving multiple players, under tight budget and time constraints.
 - Successful experience with planning and delivering large multistakeholder events (workshop, focus groups).

- Job-related skills
- Ability to develop robust frameworks to collect, analyse and interpret large amount of data (qualitative & quantitative research), then convert it into meaningful intelligence to rigorously analyse complex issues/situations and provide actionable insight.
 - Ability to design and implement effective tools and approaches to support policy evaluation (logic models, CBA, MCA, benchmarking, etc...).
 - Ability to draw insight from across disciplines to gain a holistic understanding of policy issues, covering institutional, economic, regulatory, sociopolitical or technical aspects.
 - Wide ranging expertise built on project experience in water resources management, water services, climate change, environmental economics and environmental management.
 - Ability to understand stakeholders' dynamics, develop effective engagement strategies, design and implement participatory processes to elicit insight, foster cooperation and build a shared vision of desirable outcomes.

- Computer skills
- Proficient with Microsoft office suite (word processor, spreadsheets, presentation software)

PERSONAL SKILLS
